

Cookie Policy
(hereinafter referred to as the Policy)

1. Terms

1.1. **Cookies** are predominantly small pieces of data that are stored on the User's computer, tablet, mobile phone, or other device and allow recording certain information during any visit to the Site, interaction with services, applications, and tools, as well as sending and receiving messages, with the aim of identifying the User regardless of the device used. According to commonly accepted classifications, there are currently the following types of **cookies**:

- Technical **cookies**. They are necessary for the uninterrupted and reliable functioning of the Site. Disabling this type of file may limit the User's access to certain functional capabilities of the Site.
- Session **cookies**. They are temporary and store information about the User's activity in the browser during one session (i.e., until the browser is closed by the User).
- Permanent **cookies**. They are stored in the User's device memory for a certain period of time and are responsible for the User's personal preferences set in the browser (for example, browser language settings and/or Site font).
- Behavioral **cookies**. They are needed to collect information about the User's search queries and preferences for conducting marketing and/or other market research.

1.2. User – in accordance with the Regulation.

1.3. Operator – in accordance with the Regulation.

1.4. Site – the Operator's website <https://mitra.tools/en/>.

2. Upon the first visit to the Site, using a new browser or in private browsing mode, a banner is provided requesting consent to the use of **cookies** in accordance with legal requirements. By clicking the "Accept" button or continuing to use the Site, the User agrees to the use of **cookies** and their placement on the device from which they are viewing (using) the Site.

3. The purpose of this Policy is to:

- inform about the list of **cookies** used and automatically loaded onto the User's device;
- notify about the purposes of installing and using **cookies**, as well as the terms of their storage/installation on the User's device;
- inform the User about ways to disable **cookies** and/or delete them from the device.

4. Each User has the right to familiarize themselves with the text of this Policy at the following link: <https://mitra.tools/media/cookies-en.pdf>.

5. The Operator uses **cookies** to achieve the following goals:

- to save information about the User during their use of the Site.
- to identify the User's device (recognizing the browser and/or device each time they log into the Site, saving screen and browser settings).
- to operate certain sections/pages of the Site (where the use of **cookies** is extremely necessary).
- to improve the usability of the Site and navigation on it, enhancing the interaction between the Site and Users.
- to improve the quality of service and ensure maximum convenience and comfort for Users when using the Site.

6. Through **cookies**, the Operator can collect the following information about Users:

- IP address, type of browser and device from which the Site is accessed;
- operating system and data about the Internet provider;
- information about the country from which access is made;
- date and time of visiting the Site, as well as the possible number of clicks made by the User.

7. Each User can disable cookies on the device from which they access the Site at any time and/or delete previously loaded **cookies** from the device. If the User does not wish to disable **cookies** and/or delete previously loaded **cookies**, no additional actions are required from the User in this case. The Operator does everything possible to ensure that the use of the Site is available to the User without loading any **cookies**. However, the Operator does not guarantee that such **cookies** will not be loaded at all, due to the technical and functional features of the Site. The User can disable cookies and/or delete them entirely by changing the settings of their browser; the procedure for disabling **cookies** depends on the User's device browser, and therefore they need to follow the instructions (help or other document) of the corresponding browser to disable **cookies**.

The user can disable cookies and/or delete them altogether by changing their browser settings. The procedure for disabling cookies depends on the user's device browser, so they need to follow the instructions (help or other document) provided by the relevant browser to disable cookies.

8. The legal grounds for processing the User's personal data, as well as other issues related to the processing of personal data by the Operator, are reflected in the Regulation, posted on the Site at the address: <https://mitra.tools/media/policy-en.pdf>, which the User has read and agrees to in full. The Policy is an integral part of the Regulation.

9. If the User has any questions regarding this Policy and/or the operation of cookies, the User can address their question to the Operator in the manner and form specified in the Regulation.

10. If the User disagrees with and/or does not understand some of the terms of this Policy, they must immediately cease using the Site.